



Resources for the Visually Impaired and Disability Rights Referrals

Legal Aid and Nonprofit Organizations (Some of these organizations may litigate in ADA-related areas.)

<p>Disability Rights California (DRC) Phone: 1-800-776-5746 TTY call: 1-800-719-5798 Website: disabilityrightsca.org/get-help</p> <p>Hours: Monday/Tuesday/Thursday/Friday, 9:00AM – 3:00PM</p>	<p>Services:</p> <ul style="list-style-type: none"> • Information and Referral, Investigation of Abuse and Neglect, Legal Representation and Rights Protection, and Public Policy Advocacy • Provide resource guides on a variety of legal topics <p>CANNOT help with:</p> <ul style="list-style-type: none"> • Direct representation in criminal law, family law, bankruptcy or evictions • Personal Injury (including workers’ compensation) • Medical Malpractice (wants to sue doctor/hospital/clinic) • Social Security eligibility and eligibility appeals, including filling out application forms • Obtaining a guardianship or conservatorship • Wills and trusts, including special needs trusts <p>Fees: Free</p>
<p>Disability Rights Education and Defense Fund (DREDF) 3075 Adeline Street, Suite 210 Berkeley, CA 94703 Phone: (510) 644-2555 Email: info@dredf.org Website: dredf.org</p> <p>Hours: Monday – Friday, 9:00 AM – 5:00 PM</p>	<p>Services:</p> <ul style="list-style-type: none"> • Parent training information center • Train and educate people with disabilities and parents of children with disabilities about their rights under state and federal disability rights laws. • Litigation Representation - Takes on cases aimed at advancing the civil rights of people with disabilities. <p>Fees: Free</p>
<p>Legal Aid at Work 180 Montgomery St. Suite 600, San Francisco, CA 94104 Phone (General): (415) 864-8848 Phone (Berkeley/Oakland Workers’ Rights Clinic, Helplines): (415) 404-9093 or 866-864-8208 (toll-free) Email: info@legalaidatwork.org Website: legalaidatwork.org</p> <p>Workers’ Rights Clinic Hours: Monday - Friday, 9:00 a.m. to 11:00 a.m. and 12:00 p.m. to 4:00 p.m.</p>	<p>Services:</p> <ul style="list-style-type: none"> • Work’s Workers’ Rights Clinic offers free, confidential legal information to low-income and unemployed Californians about their legal rights related to work. Additional clinics cover family leave, <u>disability</u>, domestic violence, and racial justice, with services available in multiple languages including Spanish, Mandarin, and Cantonese. <p>Fees: Free for low-income individuals, people that are 60+ years of age OR that have a developmental disability, regardless of income.</p>
<p>Disability Rights Advocates (DRA) 2001 Center Street, Third Floor Berkeley, CA 94704-1204 Phone: (510) 665-8644 Email: info@dralegal.org Website: dralegal.org</p> <p>Hours: Monday – Friday, 8:00 AM – 4:30 PM</p>	<p>Services:</p> <ul style="list-style-type: none"> • DRA takes cases involving wide-spread systemic civil rights violations that affect a large group of people with disabilities. DRA does not take cases that affect only a few individuals who may have experienced isolated incidents of discrimination. <p>Fees: Free</p>

Other resources

<p>East Bay Center for the Blind 2928 Adeline Street, Berkeley, CA 94703 Phone: (510) 843-6935 Fax: (510) 843-6006 Email: info@eastbaycenterfortheblind.org Website: eastbaycenterfortheblind.org</p> <p>Fees: Free or you can apply to become a member at a \$20 annual fee.</p>	<p>About: Provides services, classes, and social activities for people who are blind or have low vision, with a focus on individual needs. Both members and non-members are welcome</p> <p>Services:</p> <ul style="list-style-type: none"> • Special computer support - by appointment. Call to arrange in person or remote appointments • Technology – free assistive technology assistance • Other classes, events and activities <p>CANNOT help with:</p> <ul style="list-style-type: none"> • Transcribing services
<p>Center for Independent Living Inc (CIL) Berkeley 3075 Adeline Street, Suite 100, Berkeley, CA. 94703</p> <p>Fruitvale 1470 Fruitvale Avenue, Oakland, CA. 94601</p> <p>Phone: (510) 841-4776 Email: info@thecil.org Website: thecil.org</p> <p>Hours: Monday – Friday, 9:00 AM – 5:00 PM</p> <p>Fees: Provided for free to low- and moderate-income residents with disabilities in the Berkeley, Oakland, and Alameda areas (subject to services)</p>	<p>About: CIL is part of Alameda County Aging and Disability Resource Connection (ADRC) initiative designed to streamline access to long-term care</p> <p>Services:</p> <ul style="list-style-type: none"> • Information & Referral - CIL provides information about a wide variety of disability-related issues – including disability benefits – and community resources • Benefits Counseling - Learn about Social Security Disability Benefits, State Disability Insurance, MediCal, and Medicare programs for people with disabilities • Housing Assistance - Housing Counselors can help you understand the housing options available. Learn where and how to search for affordable and accessible housing and housing assistance • Other resources are also available at the center
<p>Alameda County Social Services Agency Phone for elders and adults with disabilities: (510) 577-3500 Discrimination Complaints Hotline: 510-891-5530</p> <p>Website: Alamedacountysocialservices.org</p>	<p>Services: Aid and care for older adults and individuals with disabilities</p>
<p>Job Accommodation Network (JAN)</p> <p>Phone: (800) 526-7234 Email: JAN@AskJAN.org Website: https://askjan.org/info-by-role.cfm#for-individuals</p> <p>Hours: Monday – Friday, 9:00 a.m. - 6:00 p.m. Eastern</p>	<p>Services:</p> <ul style="list-style-type: none"> • Offers guidance on workplace accommodations and strategies for requesting and negotiating them with employers • Provides guides for requesting accommodations and filing employment discrimination complaints

California Association of Legal Document Assistants (CALDA)

Find an LDA:

Email: Office@calda.org

CALDA website: <https://calda.org/page-18070>

Services: Legal Document Assistants (LDAs) are professionals who help self-represented individuals complete court forms, based on the client's instructions.

Legal Document Assistants MUST be Registered and Bonded in the County in which they operate.

File Discrimination Complaints

California Civil Rights Department

Website: <https://calcivilrights.ca.gov/complaintprocess/>

- Landing page to file a complaint online

Phone: 800-884-1684

Email: contact.center@calcivilrights.ca.gov

U.S. Equal Employment Opportunity Commission

Oakland Local Office

1301 Clay Street

Suite 680-N

Oakland, CA 94612-5217

Phone: 1-800-669-4000

Email: info@eeoc.gov

Website: <https://www.eeoc.gov/how-file-charge-employment-discrimination>

- Guide to File a Charge of Employment Discrimination

Hours: Monday - Friday, 8:00am to 12:00pm and 1:00pm to 3:00pm

Technology at the library

Windows and Microsoft Applications keyboard shortcuts for accessibility

- **Open Voice Typing:** Windows logo key+H
- **Open Narrator settings:** Windows logo key+Ctrl+N
- **Start Narrator:** Windows logo key + Ctrl + Enter
- **Read Aloud:** Ctrl + Shift + U
- **Zoom in or Zoom Out:** Ctrl + Plus (+) or Ctrl + Minus (-)
- **Microsoft Word Read Aloud:** Ctrl + Alt + Space

Attorney Referrals

Alameda County Bar Association (ACBA) Lawyer Referral Service

510-302-2222 ext. 4

Monday: 8:30 am – 12:00pm

Tuesday: 8:30 am – 12:00pm

Thursday: 8:30 am – 12:00pm

Friday: 8:30 am – 12:00pm

<https://www.acbanet.org/need-a-lawyer/>

- State Bar certified Lawyer Referral Service (LRS).
- Can match you with a carefully pre-screened local lawyer qualified to help you with your legal needs.

Fees: \$40 client administrative fee which guarantees you the opportunity to consult with an experienced attorney for up to 30 minutes. Attorneys charge \$200 – \$400/hour for services.

Bay Area Legal Incubator (BALI)

125 12th Street, Suite 100-BALI

Oakland, CA 94607

<https://www.bayarealegalincubator.org/>

Services: BALI helps with a variety of matters including:

- Discrimination
- Housing
- Civil Rights
- Employee Rights

Fees: Sliding Scale

Lions Vision Resource Network provides a list of Government and Legal centers that you may wish to reach out to:

<https://www.lionsvisionresource.org/resource-category/government/>

California Attorney General Resources for People with Disabilities provides a collection of resources for people with disabilities—including guides to state and federal laws, complaint processes, local government resources, and community advocacy organizations—to help people with disabilities understand the law and their rights:

<https://oag.ca.gov/civil/resources-ada-people>