



# Quick Resource Guides: Tenant Resources

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## How to:

**Eviction Process - Step-by-Step for the tenant:** <https://selfhelp.courts.ca.gov/eviction-tenant>

Website from the California Courts that takes the tenant through each step of the eviction process.

**Landlord-Tenant Litigation - Unlawful Detainer:** <http://www2.courtinfo.ca.gov/protem/pubs/bg31.pdf>

Benchguide published by the California Judicial Council that explains the eviction process.

## Forms

**Unlawful Detainer - Answer:** <https://selfhelp.courts.ca.gov/eviction-tenant/respond>

**Bay Area Legal Aid UD Answer Packet:** <https://bit.ly/40Nj74W> Bay Area Legal Aid has created a guide that contains forms, instructions, and a filing checklist for responding to a UD complaint. The information is available in English, Spanish, and Chinese.

**Fill out forms using guided interviews via Law Help Interactive:**

<https://lawhelpinteractive.org/Interview/GenerateInterview/6958/engine>

## Library Books

- ***California Tenant's Rights***  
KFC145 .W43 2024. Shelf 108B. Also available as an eBook via Nolo Press
- ***California Tenants: A Guide to Residential Tenants' and Landlords' Rights and Responsibilities***, KFC145 .Z9 C34 Shelf 108B.
- ***California Eviction Defense Manual***  
KFC145 .M6 1993 (shelved at the reference desk). This title is also available online via CEB Onlaw.
- ***California Landlord-Tenant Practice***  
KFC145 .C34 1997, Shelf 110A. Also available as an eBook via CEB Onlaw
- ***Rutter Group: Landlord Tenant***  
KFC145 .F75 2024. Shelf 110A. Also available as an eBook via Westlaw
- ***Matthew Bender Practice Guide: CA Landlord Tenant Litigation***  
KFC145 .W47 2003, Shelf 110A. Also available as an eBook via Lexis and the Lexis Nexis Digital Library

## Mediation Services

**Congress of Neutrals:** This organization provides free mediation services for landlords and tenants to resolve their issues before going to court. [https://www.alameda.courts.ca.gov/system/files/general/mediation-program-notice-litigants-alameda-county\\_rev\\_07-10-24.pdf](https://www.alameda.courts.ca.gov/system/files/general/mediation-program-notice-litigants-alameda-county_rev_07-10-24.pdf)

**ECHO Housing:** <https://www.echofairhousing.org/tenantlandlord-services.html> 510-496-0496. ECHO Housing has trained mediators to assist in resolving housing disputes through conciliation and mediation.

## Free Legal Help

### Alameda County Court Self-Help Center

<https://www.alameda.courts.ca.gov/self-help>

Contact the SHC via phone or chat to ask a questions, make an appointment, or register for a workshop. The Self-Help Center does not take walk-in patrons, but you may make an appointment to talk to someone in person.

**LiveChat** - Monday-Thursday, 9AM-12PM

- Access via “Need Help” chat widget: <https://www.alameda.courts.ca.gov/self-help>
- Login early. They may stop taking chats before the stated hours once reaching capacity.

#### Phones

- Call: (510) 272-1393, Mon-Thurs, 2PM-4PM
- Voicemails can only be left during phone hours; Messages are returned within 5 business days.

### Community Legal Assistance Saturday Program (CLASP)

<https://lawlibrary.acgov.org/wp-content/uploads/2020/08/Virtual-CLASP-Flyer.pdf>

Free all-topics telephone legal clinic on the first Saturday/month. Volunteer attorneys speak with individuals for 15-20 minutes.

To make an appointment, call the intake line at (510) 485-9933 between 10:00 am - noon on the first Saturday/month and an attorney will call you back later that day.

### Bay Area Legal Aid

1735 Telegraph Ave. Oakland, CA **Tenants’ Rights Hotline:** 888-382-3405

Assist tenants facing eviction or housing discrimination.

## Hire an Attorney

### BALI- Bay Area Legal Incubator

125 12<sup>th</sup> St. Oakland, CA Mezzanine Level

Affordable legal services. Some attorneys offer sliding scale fees. In-take form available on website, and you can also read the profiles and get contact information for the BALI attorneys.

<https://www.bayarealegalincubator.org/>

### Alameda County Bar Association Lawyer Referral Services

ACBA can match clients with a carefully pre-screened local lawyer qualified to help you with your legal needs for a \$40 administrative fee. <https://www.acbanet.org/need-a-lawyer/> or 510-302-2222, option 4.

### California State Bar

The [California State Bar](#) lists basic information about all attorneys registered to practice law in the state of California. In addition, the site also provides an [attorney referral service](#) for the public to find qualified attorneys in their county. <https://www.calbar.ca.gov/Public>